

Information on the Processing of Data as per Article 13 GDPR for Interested Persons

Name and Contact Data of the Controller:

Düker GmbH
Würzburger Straße 10 - 16
97753 Würzburg
Germany

<https://www.dueker-germany.com>

Contact Data of the Data Security Officer

Düker GmbH
Mr Michael Zentgraf
Würzburger Straße 10 - 16
97753 Würzburg
Germany
E-mail: datenschutz@dueker.de

Purposes and Legal Basis of the Data Processing:

- a) for the purpose of legitimate interest as per art. 6 para. 1 lit. f GDPR
- b) if consent has been given by the concerned party, for the purpose of the consent as per art. 6 para. 1 lit. a GDPR

Legitimate Interests:

- a) sending of information on products and services of Düker GmbH by E-Mail, mail or by telephone, where the addressee is expected to have an interest;
- b) evaluation and improvement of the general customer satisfaction;
- c) control of the product and service quality and determination of improvement potential;
- d) performing and maintenance of the business relation;
- e) internal administration.

Duration of Recording or Criteria for the Determination of the Duration:

The recording will only be saved as long as it is required for the intended purpose and/or if it has not been objected to.

Recipients or Categories of Recipients of Data (if a data transfer takes place):

The data are transferred to

- service providers if it is required for the intended purposes.

Recipients in Non-EU Countries

A transfer to non-EU countries is not planned.

Information on the Rights of Data Subjects

The data subject has the **right to obtain confirmation** from the controller as to whether or not personal data concerning him or her are being processed, and, where that is the case, access to the personal data and the information detailed in art. 15 GDPR.

The data subject has the right to obtain from the controller without undue delay the **rectification** of inaccurate personal data concerning him or her. Taking into account the purposes of the processing, the data subject shall have the right to have incomplete personal data completed (art. 16 GDPR).

The data subject has the right to obtain from the controller the erasure of personal data concerning him or her without undue delay and the controller shall have the obligation to erase personal data without undue delay where one of the grounds detailed in art. 17 GDPR applies, e.g. when the data are no longer required for the intended purposes (**right of erasure**).

The data subject has the right to obtain from the controller restriction of processing where one of the conditions detailed in art. 18 GDPR applies, e.g. if the data subject has objected to processing pending the verification whether the legitimate grounds of the controller override those of the data subject.

The data subject has the right to **object**, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her. The controller shall no longer process the personal data unless the controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims. (art. 21 GDPR)

Without prejudice to any other administrative or judicial remedy, every data subject shall have the **right to lodge a complaint with a supervisory authority** if the data subject considers that the processing of personal data relating to him or her infringes the GDPR (art. 77 GDPR). The data subject can lodge the complaint in the Member State of his or her habitual residence, place of work or place of the alleged infringement.

In Bavaria the relevant supervisory authority is:

Bayerisches Landesamt für Datenschutzaufsicht (BayLDA)
Promenade 27
91522 Ansbach
Germany
<https://www.lda.bayern.de>